

MEDIA RELEASE

RafflesMedicalGroup Launches Healthcare Platform RafflesConnect: Access all Your Healthcare Needs

24 January 2019, Singapore – **RafflesMedicalGroup (RMG or Group)**, a leading integrated private healthcare provider in Asia, is proud to be the first healthcare group to provide a healthcare platform called RafflesConnect that offers a comprehensive suite of services to its patients. Leveraging its digital assets, such as the electronic medical record system, RafflesConnect aims to give RMG’s patients greater access to a full continuum of quality care.

Patients can book medical appointments, access their personal health records with ease, stay updated of their health progress and retrieve information about their previous health appointments. Accessing emergency services and purchasing health supplements can also be done conveniently on this platform.

Through its ‘Health Club’, RafflesConnect helps patients to be empowered with the know-how of staying healthy and be prepared before travelling overseas. There is a wealth of health articles, videos and useful tips that are carefully curated to meet the needs of the metropolitan Singaporean. Health information on RafflesConnect is customisable to each user’s preferences and needs. Upon login, it provides patients the option to receive health alerts based on their health interests.

Another important feature is the round-the-clock telemedicine service. By using RafflesConnect, patients are able to see a Raffles doctor, who is able to access their medical records that will aid an accurate diagnosis and treatment approach, through a video-consultation session anytime, anywhere. They will have their prescribed medication delivered directly to their doorstep via the one-stop paperless and cashless platform. Medical certificates or referral letters will be sent to patients electronically, and specialist appointments will also be automatically scheduled. Through RafflesConnect, patients will not only benefit from the convenience it brings, but also experience seamless care that supports their recovery journey.

“As Singapore continues working towards becoming a smart nation, we saw the need for us, as a leading private healthcare group, to leverage technology to provide everyone with accessible healthcare that is trusted and of high quality,” said Mr Yong Yih Ming, General Manager, **RafflesMedical**. “We are excited that we can now provide quality care and value to our patients without being limited by space and time. By bringing patient care online, we make it more convenient and easy for patients to seek medical help when required.”

RafflesConnect is powered by its technology partner Doctor World, which is a digital healthcare platform provider, to improve access to quality healthcare through innovation.

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About RMG

RafflesMedicalGroup (SGX:BSL) is a leading integrated private healthcare provider in the region, providing comprehensive services from primary to tertiary care.

RafflesMedical clinics form one of the largest networks of private family medicine and health screening centres in Singapore.

RafflesHospital, the flagship of Raffles Medical Group, is a private tertiary hospital located in the heart of Singapore offering a wide range of specialist medical and diagnostic services for both inpatients and outpatients. Representing more than 30 disciplines, our team of specialists constitutes a group practice combining sub-specialty expertise and teamwork to ensure optimal, affordable and high quality care for our patients. The Group also has representative offices and patient liaison offices in Indonesia, Vietnam, Cambodia, Brunei, Bangladesh and the Russian Far East, as well as associates throughout the Asia-Pacific region.

RafflesMedical International operates medical facilities beyond Singapore in 13 cities across China, Japan, Vietnam and Cambodia, including an international hospital in Chongqing and a second hospital under construction in Shanghai.

RafflesDental is a team-based multispecialty dental group in Singapore and China.

RafflesHealthinsurance provides healthcare insurance to corporate and individual clients.

For more information, please refer to our website at www.rafflesmedicalgroup.com.