



Towards Better Patient Care and Quality Standards

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Raffles Hospital joined 220 healthcare organisations in 33 countries as a Joint Commission International (JCI) accredited hospital on 13 December 2008. JCI is currently the most recognised international healthcare accreditation body and the gold standard in the setting and monitoring of global healthcare standards for hospitals.

For many of Raffles' patients, the Raffles name was all the accreditation they needed. However, this accreditation is a part of the hospital's continuous quality improvement process, and a symbol of its dedication towards patient safety and quality standards. It also explains and assures patients, especially first time patients, of the hospital's quality of care.

"The JCI accreditation process is aligned with Raffles Hospital's quality mission, and provides strategic standardisation. With this, the hospital will be able to effectively benchmark itself to the "best of class" international standards," explained Mr Thomas Lee, General Manager of Raffles Hospital.

Joint Commission International (JCI) has been working with organisations and governments in over 80 countries since 1994. Its focus is on improving the safety of patient care through the provision of accreditation and certification services as well as advisory and educational services to help organisations implement practical and sustainable solutions.