

**MEDIA RELEASE**

***RafflesMedicalGroup* is the First in Asia to Join the  
Mayo Clinic Care Network**

29 July 2015, Singapore – **RafflesMedicalGroup** ('Group'), a leading integrated private healthcare provider in Singapore and the region, announces its membership with the Mayo Clinic Care Network, a growing network of organisations committed to better serving patients and their families through collaboration. The Group is the first in Asia to join the network.

As part of this network, the Group's physicians now have access to the latest Mayo Clinic knowledge to complement their expertise. Through information-sharing tools and services, Raffles' physicians will collaborate with Mayo Clinic physicians, enabling patients to get answers to their medical questions while staying close to home. This will allow the Group to treat patients with complex medical conditions through these shared resources.

"Our patients have always looked to **Raffles** to provide them with quality care," says Dr Donald Poon, General Manager, **RafflesHospital**. "We share a commitment to enhance care and add value for patients, which has become increasingly important in a changing health care landscape. By working with Mayo Clinic, we will be in an even stronger position to deliver high-quality and best-practice care. This is especially true for both our Centres of Excellence – Raffles Heart Centre and Raffles Cancer Centre."

"We are pleased to welcome **RafflesMedicalGroup** to the network," says David Hayes, M.D., medical director, Mayo Clinic Care Network. "As we have worked together towards today's announcement, we have been impressed by the cultural alignment of our two institutions. Raffles continues to raise the bar on the ways in which an integrated, team-based approach can be used to meet the needs of patients, and we're very proud of our shared purpose — to bring the highest quality patient care to the region."

As a member of the Mayo Clinic Care Network, the Group will collaborate with Mayo Clinic in ways that will benefit patients and their communities. The list of network tools and services include:

- **eConsults** - allow physicians and specialists of the Group to connect electronically with Mayo specialists and subspecialists when they want additional input on a patient's care.
- **AskMayoExpert** - provides the Group with point-of-care Mayo-vetted information on disease management, care guidelines, treatment recommendations and reference materials for a variety of medical conditions.

- **eTumor Board Conferences** - allow physicians and specialists of the Group to present and discuss management of complex cancer cases with a multi-disciplinary panel of Mayo Clinic specialists and other network members.
- **Healthcare Consulting** – allows Mayo Clinic to share their expertise through quality management improvement projects within the organisation.

Under the agreement, the collaboration extends Mayo Clinic's expertise and clinical care resources to subsidiaries of the Group, which include **RafflesHospital**, **RafflesMedical** and **RafflesDental**.

**RafflesMedicalGroup**, which will remain an independent organisation, is the latest addition to the network which launched in 2011 and now has more than 30 members across the USA and Mexico.

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**RafflesMedicalGroup** (SGX: **RafflesMG**) is a leading integrated private healthcare provider in Singapore and the region.

**RafflesMedical** clinics form one of the largest network of private family medicine centres in Singapore. The Group also operates a clinic network in Hong Kong and a medical centre in Shanghai.

**RafflesHospital**, the flagship of Raffles Medical Group, is a private tertiary hospital located in the heart of Singapore offering a wide range of specialist medical and diagnostic services for both inpatients and outpatients. Representing more than 30 disciplines, our team of specialists constitutes a group practice combining sub-specialty expertise and teamwork to ensure optimal, affordable and high quality care for our patients. The Group also has representative offices in Indonesia, Vietnam, Cambodia, Brunei, Bangladesh and the Russian Far East, as well as associates throughout the Asia-Pacific region.

**RafflesDental** is a team-based dental group in Singapore comprising of a specialist dental practice at Raffles Hospital and a network of general dental clinics.

For more information, please refer to our website at [www.rafflesmedicalgroup.com](http://www.rafflesmedicalgroup.com)

#### **About Mayo Clinic**

Mayo Clinic is a nonprofit worldwide leader in medical care, research and education for people from all walks of life. For more information, visit [www.mayoclinic.org/about/](http://www.mayoclinic.org/about/) and [www.mayoclinic.org/news](http://www.mayoclinic.org/news).