RafflesMedicalGroup

MEDIA RELEASE

RafflesMedicalGroup Appoints Senior Leadership for Singapore Healthcare

Singapore, Wednesday, 7 October, 2020 – *RafflesMedicalGroup* (the Group) announced today two new senior leadership appointments for their Singapore healthcare operations. Dr Kenneth Wu and Ms Chong Ee Rong have been appointed as co-Deputy Managing Directors of Operations and Commercial respectively.

Dr Wu has spent the last 25 years with the Group having joined as a family physician and growing steadily through the organisation. His extensive experience covers the spectrum of the *RafflesMedical* primary care services across the island. This includes driving the growth and expansion of their General Physician network and capabilities. Most recently, he was General Manager, *RafflesHospital*, where he oversaw the operational management of the hospital, including the specialist outpatient centres, inpatient wards and surgery services, facilities management and international marketing.

Ms Chong joins *RafflesMedicalGroup* as Deputy Managing Director from a 25-year career in Marketing and Consulting, having spent almost two decades with Ogilvy & Mather Group, one of the world's largest integrated marketing agencies. She has a stellar track record as a business leader, client growth officer and reputation for building world class teams.

Dr Loo Choon Yong, Executive Chairman, *RafflesMedicalGroup* said: "I am delighted to announce these two senior appointments. Dr Wu has been a trusted colleague in our Group for the past 25 years. He has seen *RafflesMedicalGroup* through our incredible growth journey, our rapid primary care network expansion, milestone listing as one of the first listed healthcare companies on the Singapore Stock Exchange ("SGX") at the time, opening of our first hospital here in Singapore, expansion of our regional footprint, and most recently the opening of our China flagship hospitals. He brings with him unparalleled multi-disciplinary, cross-divisional leadership that will propel the Group into the future."

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He added: "Ms Chong brings over 25 years of diverse industry experience with a background covering financial services, integrated marketing, and corporate advisory and consulting. She brings to our Group deep commercial insights, expansive marketing capabilities, and industry connectivity to complement our core foundations. She will be spearheading our Commercial operations to transform our corporate services engagement, drive client partnerships, enhance brand and marketing, and set the pace for the industry as we redefine our *Raffles* Experience. We're delighted to welcome someone of Ee Rong's experience to our *Raffles* family."

The Singapore appointments bolster *RafflesMedicalGroup*'s senior leadership bench strength, with Dr Vincent Chia's appointment as Deputy Managing Director, *Raffles China Healthcare* earlier this year. Dr Chia, a primary care physician for his first 12 years, has spent the past two decades firmly entrenched in healthcare operations, business strategy and quality management with operators across South East Asia and China. He is responsible for deepening capabilities and accelerating growth of the Group's China operations with the opening of *RafflesHospital Chongqing*, *RafflesHospital Beijing* and bringing *RafflesHospital Shanghai* online before the close of 2020. Together with their close knit network of medical centres in Tianjin, Dalian, Nanjing, Shanghai Puxi, Shenzhen and Hong Kong SAR, *Raffles China Healthcare* is on track with their strategy to offer world class healthcare to one of the world's largest markets.

Dr Loo concluded: "Companies all around the world have had their operations severely challenged by the global pandemic. This has exacerbated a lot of the transformational challenges in all industries. The Group has been on a transformation journey to strengthen our physician and healthcare management leadership, optimise our core and realign business workstreams around a strong digital footprint. All of these are done with the singular focus on building the best experiences and outcomes for our patients. With our new Singapore leadership team coupled with our world class physicians and nursing community, as well as our partners, *RafflesMedicalGroup* is primed to continue its position as the leader of private healthcare in Singapore and beyond."

Dr Wu and Ms Chong's appointments are effective immediately.

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About Us

RafflesMedicalGroup (SGX: BSL) is one of the largest integrated private healthcare providers in the region, offering comprehensive services from primary to tertiary care.

RafflesMedical clinics form one of the largest networks of private family medicine and health screening centres in Singapore.

RafflesHospital is the flagship tertiary hospital of Raffles Medical Group that is located in the heart of Singapore. As the only private hospital in Singapore certified by the Ministry of Health to meet the stringent standards of acute trauma care, it offers a wide range of specialist medical and diagnostic services for both inpatients and outpatients. Representing more than 30 disciplines, its team of specialists constitutes a group practice combining sub-specialty expertise and teamwork to ensure optimal, affordable and high quality care for our patients. The Group also has representative offices and patient liaison offices in Bangladesh, Indonesia, Myanmar and Vietnam.

Raffles China Healthcare is the operating division of Raffles Medical Group in China that provides comprehensive services from primary to tertiary healthcare. The network spans Greater China across eight cities – Dalian, Shenzhen, Hong Kong SAR, Tianjin, Nanjing, Chongqing, Beijing and Shanghai, and includes **RafflesHospital Chongqing**, Singapore's first tertiary hospital in China. In Q4 2020, the Group expects to inaugurate **RafflesHospital Beijing** and **RafflesHospital Shanghai** – the second and third international hospitals in China for the Group.

RafflesMedical International operates medical facilities beyond Singapore in 13 other cities across Greater China, Japan, Vietnam and Cambodia.

RafflesDental is an established team-based multi-specialty dental group in Singapore and China.

RafflesHealthinsurance provides healthcare insurance to corporate and individual clients, and has been approved by the Ministry of Health to provide integrated Shield plans.

For more information, please refer to our website at www.rafflesmedicalgroup.com.