

Media Statement

16 December 2011

Committed to Clinical Quality and Patient Safety:

Raffles Hospital achieves Joint Commission International Re-certification

In a strong demonstration of its commitment to clinical quality and patient safety, *RafflesHospital* has been re-accredited by the Joint Commission International (JCI) following an on-site survey from 21st to 25th November 2011. The Hospital performed well on the accreditation survey, meeting 98% of all the measurable elements in the survey.

JCI is currently the most well recognised international healthcare accreditation body that sets and monitors standards for healthcare organisations internationally.

Since it first opened its doors in 2001, *RafflesHospital* has established a strong reputation as an international healthcare destination. One third of its patients are from overseas, coming from over 100 countries.

"With the globalisation of healthcare services, an international accreditation such as JCI serves as affirmation of the Hospital's high quality of care and its commitment to patients," says Mr Lawrence Lim, General Manager of *RafflesHospital*.

"The success of our JCI reaccreditation has been the result of hard work put in by each and every one of our staff, team spirit and a strong commitment to quality care for our patients," added Mr Lim. "We are delighted to achieve reaccreditation and will continue to make JCI our way of life in the Hospital."

Accreditation was approved in December 2011 and will be valid for three years.

For media queries, please contact:

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About Raffles Hospital (www.raffleshospital.com)

Raffles Hospital is a tertiary care hospital and the flagship hospital of the Raffles Medical Group, a leading private healthcare provider in Singapore and Southeast Asia. The hospital offers a full range of specialist, medical and diagnostic services that spans across 35 disciplines. Its 20 specialist centres meet a wide variety of medical needs such as obstetrics and gynaecology, cardiology, oncology and orthopaedics.

About JCI (<u>www.jointcommissioninternational.org</u>)

JCI is the international arm of the Joint Commission in the US, a not-for-profit organization focused on improving the safety of patient care through the provision of accreditation and certification services. It also provides advisory and educational services to help organisations implement practical and sustainable solutions for raising their quality and standard of healthcare delivered.