
32ND ANNUAL GENERAL MEETING TO BE HELD ON 26 APRIL 2021

1. Introduction

Raffles Medical Group Ltd (the **Company**) refers to:

- (a) the COVID-19 (Temporary Measures) Act 2020 passed by the Singapore Parliament on 7 April 2020 which enables the Minister for Law by order to prescribe alternative arrangement for companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;
- (b) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts and Debenture Holders) Order 2020 (the **Order**) which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and
- (c) the Joint Statement by the Accounting and Corporate Regulatory Authority, Monetary Authority of Singapore and Singapore Exchange Regulation issued on 13 April 2020 (and subsequently updated on 27 April 2020, 22 June 2020 and 1 October 2020) titled "Guidance on the Conduct of General Meetings Amid Evolving COVID-19 Situation" (the **Joint Guidance**).

2. Conduct of Annual General Meeting

The Company is pleased to announce that in compliance with the Order and Joint Statement, the 32nd Annual General Meeting (**AGM**) of the Company will be convened and held by electronic means on **Monday, 26 April 2021 at 3.30 p.m. (Singapore Time)**. Our Chairman, Dr Loo Choon Yong, will conduct the proceedings of the AGM. **In an effort to encourage safe distancing and to keep physical interactions and COVID-19 transmission risks to a minimum, Shareholders will not be able to attend the AGM in person.**

3. Documents and Information relating to the AGM

Documents and information relating to the AGM (including the 2020 Annual Report, Notice of AGM, letters to Shareholders set out as Appendix A and Appendix B to the Notice of AGM, Additional Information on Directors Seeking Re-election (as at 16 March 2021) and the Proxy Form) have been made available via the Company's website at <https://www.rafflesmedicalgroup.com/investor-relations/upcoming-events/annual-general-meeting> and on SGXNet at <https://www.sgx.com/securities/company-announcements>. Printed copies of these documents will not be sent to Shareholders.

4. Alternative Arrangements for Shareholders' Participation at the AGM

Shareholders may participate in the AGM by:

- (a) submitting questions in advance of the AGM;
- (b) appointing the Chairman of the AGM as proxy to vote on their behalf at the AGM; and/or
- (c) observing and/or listening to the proceedings of the AGM via "live" audio-visual webcast (accessible via mobile phones, tablets or computers) (**Webcast**) or "live" audio-only stream (accessible via telephone) (**Audio Stream**).

5. CPF / SRS Investors

Investors holding shares through Central Provident Fund (**CPF**) and Supplementary Retirement Scheme (**SRS**) (**CPF/SRS Investors**) may participate in the AGM by:

- (a) submitting questions in advance of the AGM;
- (b) appointing the Chairman of the AGM as proxy to vote on their behalf at the AGM; and/or
- (c) observing and/or listening to the proceedings of the AGM via Webcast or Audio Stream.

CPF/SRS Investors that wish to vote should not make use of the Proxy Form and should instead approach their respective CPF Agent banks/SRS Operators to specify their voting instructions as soon as possible, and in any event, by Wednesday, 14 April 2021, 5.00 p.m. (Singapore Time) to ensure that their votes are submitted.

6. Investors through Relevant Intermediaries

Investors holding shares of the Company through relevant intermediaries (as defined in Section 181 of the Companies Act (Chapter 50 of Singapore)) (**Investors**), excluding CPF/SRS Investors, and who wish to participate in the AGM by:

- (a) submitting questions in advance of the AGM;
- (b) appointing the Chairman of the AGM as proxy to vote on their behalf at the AGM; and/or
- (c) observing and/or listening to the AGM proceedings via Webcast or Audio Stream,

should contact their relevant intermediary through which they hold such shares as soon as possible, for the necessary arrangements to be made for their participation in the AGM.

7. Key Dates/Deadlines

The key dates/deadlines which Shareholders should take note of are set out in the table below:

DATE / SINGAPORE TIME	ACTIONS
Thursday, 1 April 2021, 6.00 p.m.	Shareholders and CPF/SRS Investors may begin to pre-register online at https://online.meetings.vision/rmg-agm-registration for the Webcast or Audio Stream of the AGM proceedings.
By Wednesday, 14 April 2021, 5.00 p.m.	Deadline for CPF/SRS Investors that wish to vote to approach their respective CPF Agent Banks / SRS Operators to submit their votes.
By Friday, 23 April 2021, 3.30 p.m.	Deadline (Registration Deadline) for Shareholders and CPF/SRS Investors to: <ol style="list-style-type: none"> 1. pre-register online at https://online.meetings.vision/rmg-agm-registration to attend the AGM; and 2. submit questions relating to the business of the AGM: <ul style="list-style-type: none"> (a) via post, to be deposited at the office of the Company's Share Registrar, M&C Services Private Limited, at 112 Robinson Road #05-01 Singapore 068902;

DATE / SINGAPORE TIME	ACTIONS
By Friday, 23 April 2021, 3.30 p.m.	<p>(b) for Shareholders and CPF/SRS Investors who pre-register to following the proceedings of the AGM through the Webcast or Audio Stream, via the pre-registration website at https://online.meetings.vision/rmg-agm-registration; and</p> <p>(c) via email to the Company's Investor Relations address at investorrelations@rafflesmedical.com.</p> <p>When sending your questions by email or post, please also provide the Company with (i) your full name; (ii) your address; and (iii) the manner in which you hold shares in the Company (e.g. via CDP, CPF or SRS).</p> <p>Shareholders and Investors will not be able to ask questions "live" via the Webcast or Audio Stream.</p>
By Friday, 23 April 2021, 3.30 p.m.	<p>Deadline for Shareholders to:</p> <p>Appoint the Chairman of the AGM as proxy to attend, speak and vote on their behalf. The duly completed Proxy Form must be deposited with the Company in the following manner:</p> <ol style="list-style-type: none"> via post, to be deposited at the office of the Company's Share Registrar, M&C Services Private Limited, at 112 Robinson Road #05-01 Singapore 068902; for Shareholders and CPF/SRS Investors who pre-register to following the proceedings of the AGM through the Webcast or Audio Stream, via the pre-registration website at https://online.meetings.vision/rmg-agm-registration (by enclosing a clear scanned complete and signed Proxy Form); and via email to the Company's Share Registrar, M&C Services Private Limited's email address at gpb@mncsingapore.com (by enclosing a clear scanned complete and signed Proxy Form). <p>In view of the COVID-19 situation and related safe distancing measures, we strongly encourage Shareholders to submit the completed and signed Proxy Form electronically.</p>
By Saturday, 24 April 2021, 5.00 p.m.	<p>Shareholders and CPF/SRS Investors who have been successfully verified will each receive a confirmation email (at the email specified in the pre-registration details) containing login details and instructions to access the Webcast or Audio Stream of the AGM proceedings.</p> <p>Shareholders who have registered by the Registration Deadline but who have not received such confirmation email may contact the Company's Share Registrar, M&C Services Private Limited, at +65 6228 0530 on Sunday, 25 April 2021, between 9.00 a.m. and 5.00 p.m. (Singapore Time) and Monday, 26 April 2021 between 9.00 a.m. and 3.00 p.m. (Singapore Time).</p>
AGM on Monday, 26 April 2021, 3.30 p.m.	<p>Shareholders and CPF/SRS Investors may access the Webcast or Audio Stream of the AGM proceedings by following the instructions in the Confirmation Email.</p>

8. Important Reminder

Given the evolving COVID-19 situation in Singapore, we may be required to change our arrangements for the AGM at short notice. Shareholders are advised to check the Company's website (<https://www.rafflesmedicalgroup.com/investor-relations/upcoming-events/annual-general-meeting>) or SGXNet (<https://www.sgx.com/securities/company-announcements>) regularly for the latest updates on the status of the AGM, if any.

The Company would like to thank all Shareholders for their co-operation in enabling the Company to hold the AGM with the optimum safe management measures amidst the current COVID-19 pandemic.

By Order of the Board

Kimmy Goh
Company Secretary

1 April 2021