

Specialists' Ward Rounds

Ward rounds by doctors vary from time to time. Therefore, please kindly check with the nurse in charge, and be with your child during the rounds.

Discharge Procedure

You should appoint someone or preferably, accompany your child personally on the day of discharge. You may wish to provide the nurse with the particulars of the appointed person if you are not available on that day.

Our discharge time is **12.00pm to 2.00pm**.

Follow-up Care

Follow-up appointments will be advised upon discharge.

Hospital Bill Estimate

You will be provided with an estimate of the hospital bill prior to your child's stay. Depending on individual circumstances such as severity or complication of the condition, investigation, treatment, and length of stay, the actual hospital bill may vary from the estimated bill.

Interpreter

Translation service is available for families who are non-native English speakers. Please approach the nurses if an interpreter is required.

If you have further questions, please do not hesitate to approach any of our staff or call us at **6311 1516** or **6311 1517**.

RafflesHospital

585 North Bridge Road | Raffles Hospital | Singapore 188770 | Tel: 6311 111
enquiries@raffleshospital.com | raffleshospital.com

Parent's Guide to Raffles Hospital's Paediatric Ward





Dear Parents / Caregivers,
Thank you for choosing Raffles Hospital.
We have prepared some useful information
with regard to your child's stay with us.

Your child will be attended by our paediatric specialists throughout their stay. We encourage you to be involved in your child's care whenever possible as this will speed up their recovery process and help establish home-based care.

About Paediatric Inpatient Ward

Visiting Hours

From **12.00pm to 2.00pm**
5.00pm to 8.00pm

Visitors kindly proceed to the nurse counter for registration, and you are strongly advised to leave the ward before 8.00pm to allow the children to have sufficient rest.

Meal Times

Breakfast : 8.00am - 8.30am
Lunch : 12.00pm - 1.30pm
Tea time : 3.00pm - 3.30pm
Dinner : 6.00pm - 6.30pm
Tea time : 8.00pm - 8.30pm

Overnight Companion

In order to alleviate the anxiety of an unfamiliar environment, a parent or guardian is allowed to stay and sleep in. A sofa bed is available to make your stay comfortable.

What to Bring

You may consider bringing the following items:



Wet Tissue



Diapers



Pyjamas



Toiletries

Your child will be attended by our paediatric specialists throughout their stay. We encourage you to be involved in your child's care whenever possible as this will speed up their recovery process and help establish home-based care.

Valuables

Avoid bringing valuables to the ward to prevent theft or loss. However, a safety box is available in each room.

Safety

For the safety of your child:

- Do inform our staff if you are leaving your child alone.
- Do not keep a hot flask by your child's bedside as it may cause accidental scalding.
- Do not leave the rails of the cot / bed down when you are not with your child.
- Do not use personal electrical appliances and sharp objects in the ward. Electrical appliances may interfere with the medical equipment.
- For your child's safety, please do not allow them to sleep on the sofa bed.