

MEDIA RELEASE

RafflesMedicalGroup Conducts PCR Testing for Vaccinated Travel Lane Travellers

Singapore, 10 September 2021 – RafflesMedicalGroup (the Group) is the first medical provider partner of the Civil Aviation Authority of Singapore (CAAS) to conduct Polymerase Chain Reaction (PCR) tests for post-arrival travellers under the Vaccinated Travel Lane (VTL).

Convenience and Ease

The entire process is designed to be seamless and convenient, with the swab process taking less than five minutes. A group of German media travellers was the first to take the test at Raffles Hospital.

“The swab test process was very smooth and well organised. Everyone was very kind. It seems to be not only excessively cautious with the whole process and everything, but it is the way to go right now; so one has to be patient. In terms of treatment and how everyone handled the situation, it was a very good experience. Even compared to what I experienced in Germany, India, Thailand, and even the last station I was during the pandemic, I would say by far the best organised experienced I have,” said David Pfeifer, Managing Editor and Correspondent South-East-Asia for Süddeutsche Zeitung.



Raffles Medical receives the first group of travellers from Germany at the Arrival Testing Centre.

Trusted Partner for Health

RafflesMedicalGroup has been actively involved in Singapore’s strategy to manage COVID-19 with a focus on patient experience and care. One of the firsts to be appointed by MOH to operate vaccination centres as part of the national effort, it currently runs 14 centres. Since 1990, the Group has been an exclusive healthcare provider at the Changi International Airport providing primary care, travel tele-medicine, and aviation medicine to millions of passengers and airport employees.

“Through swift and careful planning, we are able to respond to the industry and patients’ needs. We are honoured to be entrusted once again with this opportunity to support the Singapore government in safe-

guarding our air border travel re-opening by deploying vigilance and care through our Raffles brand of quality trust and compassionate care,” said Dr Loo Choon Yong, Executive Chairman, [RafflesMedicalGroup](#).



The Arrival Testing Centre located at Raffles Specialist Centre on North Bridge Road.

PRC Tests at Raffles Medical

Travellers can make an appointment and go to the testing centre located at either [RafflesSpecialistCentre](#) or over 36 [RafflesMedical](#) clinics islandwide to have their PCR tests done. All tests will be processed by the Group's laboratory – [RafflesDiagnostica](#). The results of the test will be ready in less than 24 hours.

For media queries, please contact:

Joanna Lee
Manager, Corporate Communications
Raffles Medical Group
Email: lee_joanna@rafflesmedical.com

About Us

About Raffles Medical Group

Founded in 1976, [RafflesMedicalGroup](#) (RMG or the Group) is one of the leading integrated private healthcare providers in the region, providing a continuum of services from primary and tertiary care to health insurance for people across Asia. A proudly Singaporean brand, RMG is listed on the mainboard of the Singapore stock exchange (SGX: BSL) and operates in 14 cities in five countries in Asia. This network includes three tertiary hospitals and over 100 multi-disciplinary clinics, offering services such as health screening, specialist care, diagnostic radiology, dental and traditional Chinese medicine. Together with over 2,700 employees, RMG brings more than 45 years of trusted healthcare expertise and care to over 2 million patients annually across our network as their trusted partner for health. For more information, please visit rafflesmedicalgroup.com.

About Raffles Medical

[RafflesMedical](#) is the primary care network of Raffles Medical Group operating over 60 practices and clinics in Singapore providing family medicine, health screening and dental services. Raffles Medical also has Japanese clinics and/or clinics offering Japanese services in Singapore, Osaka, Tianjin, Beijing, Hanoi and Ho Chi Minh City, servicing its Japanese patients with family medicine and dental services. In Singapore, Raffles Medical represents one of the largest networks of primary care clinics and services over 7,000 corporate clients, supporting the healthcare needs of businesses and employees. Through [RafflesMedicalInternational](#), the Raffles brand of quality and affordable care is available to patients in 13 cities outside of Singapore, including Greater China, Japan as well as Cambodia and Vietnam.

About Raffles Hospital

[RafflesHospital](#) is the flagship private tertiary hospital offering of the Group in Singapore, that currently boasts a growing network of tertiary hospitals in Singapore and China, including [RafflesHospitalChongqing](#) and [RafflesHospitalShanghai](#) as well as the [RafflesHospitalBeijing](#). In Singapore, [RafflesHospital](#) offers a comprehensive range of medical and dental specialties as well as diagnostic services. [RafflesHospital](#) is the only private tertiary hospital in Singapore to be recognised by the Ministry of Health as Trauma Centre and is authorised to accept emergency cases from public ambulances under the Emergency Care Collaboration Scheme. The Hospital also operates more than 31 specialist centres and specialist satellite clinics, covering over 30 disciplines. Subscribing to the Group Practice model of healthcare, over 1,500 physicians, nurses and allied healthcare professionals bring the Raffles brand of quality, peer-reviewed healthcare to patients in the region.

About Raffles China Healthcare

[RafflesChinaHealthcare](#) is the operating division of the Raffles Medical Group in China which provides patients with a suite of healthcare services from primary care to tertiary care. Raffles China Healthcare provides primary and tertiary care through its clinics and hospitals in eight cities in China – Beijing, Chongqing, Dalian, Hong Kong SAR, Nanjing, Shanghai, Shenzhen and Tianjin. [RafflesChinaHealthcare](#)'s network of tertiary hospitals includes [RafflesHospitalChongqing](#), Singapore's first private tertiary hospital in China, and [RafflesHospitalShanghai](#), which opens on 26 July 2021, as well as the [RafflesHospitalBeijing](#), bringing the Raffles brand of quality, peer-reviewed healthcare to more patients in China. [RafflesChinaHealthcare](#) has been in operation in Hong Kong SAR since 1995 with multiple medical centres across Hong Kong SAR as well as Hong Kong International Airport where it is the only exclusive medical provider for the airport.

About Raffles Health Insurance

[RafflesHealthinsurance](#) is the health insurance division of Raffles Medical Group, providing healthcare insurance to corporates and individuals in Singapore. Backed by the expertise of a trusted medical group with over 45 years of experience, [RafflesHealthinsurance](#) seeks to provide healthcare financing solutions that cater for the needs of all its policy owners and members. Incorporated in 2004, [RafflesHealthinsurance](#) is a wholly-owned subsidiary of [RafflesMedicalGroup](#) and is the seventh insurer appointed by the Ministry of Health as Integrated Shield Plan provider in Singapore. [RafflesHealthinsurance](#), through its partnership with Bupa Global, also offers a wider range of international private health plans, which are co-insured by RHI and Bupa, to cater to the needs of individuals and corporate clients of the international business community in Singapore.