

MEDIA RELEASE

RafflesHospital Partners AIA to Offer Seamless Healthcare Experience to Their Policyholders

Singapore, 24 January 2025 — **RafflesHospital**, the flagship tertiary hospital of **RafflesMedicalGroup** (the Group), is pleased to partner with AIA Singapore. This collaboration will allow AIA's policyholders greater access to the quality care that **RafflesHospital** offers and the wider **Raffles** ecosystem of health-related services.

From appointment making and consultation to hospital admission and discharge, patients of **RafflesHospital** can have peace of mind because the unique group practice model ensures that the hospital's team of multi-specialty physicians, nurses, and allied health professionals always work closely together to provide the most effective, evidence-based, and holistic care.

As Singapore's largest integrated private healthcare organisation, the Group offers a full spectrum of health-related services ranging from preventive care, family medicine, and specialist care to dental services, traditional Chinese medicine, and wellness services. Supporting the **Raffles** ecosystem includes an integrated electronic medical records system that allows patients greater convenience and assurance, knowing that their medical records are readily accessible to all **Raffles** doctors for seamless monitoring and follow-up of their health progress and status.

Today, the Group operates in 14 cities across five countries in Asia, with three general hospitals in Beijing, Chongqing, and Shanghai, and more than 100 multi-disciplinary medical centres in Singapore, China, Vietnam, Japan, and Cambodia. Patients can enjoy trusted healthcare services throughout the region.

"We are delighted to partner AIA to improve access to quality care at **RafflesHospital** in Singapore. Our hospital offers the full range of specialist services combined with some of the most advanced medical technology and is also accredited for trauma care by MOH. We trust this collaboration will enhance our joint value proposition to meet the evolving healthcare needs of patients for the long term," said Dr Kenneth Wu, Chief Operating Officer of Singapore Healthcare, **RafflesMedicalGroup**.

Irma Hadikusuma, Chief Marketing and Healthcare Officer, AIA Singapore, said: “As Singapore’s population ages and demand for healthcare services increases, our priority remains to ensure that AIA policyholders continue to get prompt access to meet their medical and hospitalisation needs. AIA Singapore’s partnership with **RafflesHospital** will not only provide more options to our policyholders, but it will also allow us to leverage data analytics to further inform how we design solutions to best meet the needs of Singapore Residents. We are also confident that this collaboration will help to ensure the financial sustainability of our Integrated Shield Plan business and manage long-term healthcare inflation through value-driven care.”



[From left to right] Dr Kenneth Wu, Chief Operating Officer of Singapore Healthcare, Raffles Medical Group and Irma Hadikusuma Chief Marketing and Healthcare Officer, AIA Singapore.

###

For media queries, please contact:

Joanna Lee (Ms)

Senior Manager, Corporate Communications

Raffles Medical Group

Email: lee_joanna@rafflesmedical.com

About Us

About Raffles Medical Group

Founded in 1976, **RafflesMedicalGroup** (RMG or the Group) is one of the leading integrated private healthcare providers in the region, providing a continuum of services from primary and tertiary care to health insurance for people across Asia. A proudly Singaporean brand, RMG is listed on the mainboard of the Singapore stock exchange (SGX: BSL) and operates in 14 cities in five countries in Asia. This network includes four hospitals and over 100 multi-disciplinary clinics, offering services such as health screening, specialist care, diagnostic radiology, dental and traditional Chinese medicine. Together with about 2,900 employees, RMG brings 48 years of trusted healthcare expertise and care to over 2.8 million patients annually across our network as their trusted partner for health. For more information, please visit rafflesmedicalgroup.com.

About Raffles Medical

RafflesMedical is the primary care network of **RafflesMedicalGroup** operating over 55 practices and clinics in Singapore providing family medicine, health screening and dental services. **RafflesMedical** also has Japanese clinics and/or clinics offering Japanese services in Singapore, Beijing Tianjin, Shanghai, Osaka, Fukuoka, and Ho Chi Minh City, servicing its Japanese patients with family medicine and dental services. In Singapore, **RafflesMedical** represents one of the largest networks of primary care clinics and services over 7,000 corporate clients, supporting the healthcare needs of businesses and employees. Through **RafflesMedicalInternational**, the Raffles brand of quality and affordable care is available to patients in 14 cities, including Singapore, Greater China, Japan as well as Cambodia and Vietnam.

About Raffles Hospital

RafflesHospital is the flagship private tertiary hospital offering of the Group in Singapore that currently operates a growing network of tertiary hospitals in Singapore and China, including **RafflesHospitalChongqing**, **RafflesHospitalShanghai**, **RafflesHospitalBeijing** and American International Hospital (AIH) in Ho Chi Minh City, Vietnam, which the Group commenced managing in January 2024. In Singapore, **RafflesHospital** offers a comprehensive range of medical and dental specialties as well as diagnostic services. **RafflesHospital** is the only private tertiary hospital in Singapore to be recognised by the Ministry of Health as Trauma Centre and is authorised to accept emergency cases from public ambulances under the Emergency Care Collaboration Scheme. The hospital also operates more than 30 specialist centres and specialist satellite clinics, covering over 30 disciplines. Subscribing to the Group Practice model of healthcare, over 1,500 physicians, nurses and allied healthcare professionals bring the Raffles brand of quality, peer-reviewed healthcare to patients in the region.

About Raffles China Healthcare

RafflesChinaHealthcare is the operating division of the **RafflesMedicalGroup** in China that provides patients with a suite of healthcare services from primary care to tertiary care. **RafflesChinaHealthcare** provides primary and tertiary care through its clinics and hospitals in seven cities in China – Beijing, Chongqing, Hong Kong SAR, Nanjing, Shanghai, and Tianjin. **RafflesChinaHealthcare**'s network of tertiary hospitals includes **RafflesHospitalChongqing**, Singapore's first private tertiary hospital in China, and **RafflesHospitalShanghai**, which opened in July 2021, as well as the **RafflesHospitalBeijing**, bringing the **Raffles** brand of quality, peer-reviewed healthcare to more patients in China. **RafflesChinaHealthcare** has been in operation in Hong Kong SAR since 1995 with multiple medical centres across Hong Kong SAR as well as Hong Kong International Airport where it is the exclusive medical service provider for the airport.

About Raffles Health Insurance

RafflesHealthinsurance is the health insurance division of **RafflesMedicalGroup**, providing healthcare insurance to corporates and individuals in Singapore. Backed by the expertise of a trusted medical group with 48 years of experience, **RafflesHealthinsurance** seeks to provide healthcare financing solutions that cater to the needs of all its policy owners and members. Incorporated in 2004, **RafflesHealthinsurance** is a wholly-owned subsidiary of **RafflesMedicalGroup** and is an Integrated Shield Plan provider appointed by the Ministry of Health in Singapore. **RafflesHealthinsurance**, through its partnership with Bupa Global, also offers a wider range of international private health plans, which are co-insured by RHI and Bupa, to cater to the needs of individuals and corporate clients of the international business community in Singapore.